

Vanquest Gear: Warranty Return & Repair Form

This Warranty Return & Repair* form is only for defective products purchased more than 100 days ago. You must first obtain a Warranty RMA number from us either by phone or email**. Once you have a Warranty RMA, please complete this Warranty Return form, and include one copy with your return. You may be asked to provide shipping proof, so please obtain a tracking number for your records.

RMA/Invoice # _____ Customer Name _____ Return Date _____

Shipping Address:

Email Address:

Best Contact Number:

Item(s) Returned

SKU / Product Name	Purchased From	Qty.	Purchase Date	Describe Defect or Reason for Return***	Unit Price

*** If you need more space: _____

* VANQUEST makes the final decision on whether (and how) the item purchased more than 100 days ago will be serviced under our Limited Lifetime Warranty: Either (1) Covered Under Limited Lifetime Warranty: If your product was purchased more than 100 days ago, and we've determined that the defect was due to manufacturer's original material or workmanship issue, we will repair or replace your product free of charge. If your product is not repairable, we will replace it with an item of equivalent or higher value after contacting you; or (2) NOT Covered Under Limited Lifetime Warranty: If your product was purchased more than 100 days ago, and the defect is NOT caused by manufacturer's material or workmanship issue (e.g. wear & tear, user modification), we will provide a cost to repair. If the item is not repairable, depending on the situation, we may offer you a discount or store credit towards a future purchase.

Sign & Agree: _____

** Please mail your return with this form to: VANQUEST GEAR | Attn: Warranty Returns | 2985 E. Miraloma Ave, Unit K | Anaheim, CA 92806
 949-216-8880 | cs@vanquest.com | www.vanquest.com | www.facebook.com/vanquestgear